依法从事认证活动的自我声明

Self-declaration of engaging in certification activities in accordance with the law

山东创安检测认证集团有限公司(英文简称 CATC)依法设立,经国家认监委(CNCA)批准,在批准的业务范围内依法从事认证活动;承诺独立于所涉及的利益相关方,不受任何可能影响认证结论的行政、商业、财务和其他方面的压力,确保认证活动客观独立、公正公开、诚实守信,并对认证结果负责。

Shandong Chuangan Testing and Certification Group Co., Ltd (CATC for short) was established in accordance with the law, approved by CNCA, and engages in certification activities in accordance with the law within the approved scope of business; undertakes to be independent of the stakeholders involved, free from any administrative, commercial, financial and other pressures that may affect the certification conclusions, and to ensure that the certification activities are objective, independent, fair and open, honest and trustworthy, and is responsible for the certification results. Certification results are responsible.

CATC 有固定的办公场所和必要的设施,有符合认证认可要求的管理制度和管理体系;拥有符合数量要求的相应领域的专职认证人员,并且具备相应的技术能力,不聘用国家法律法规和国家政策禁止或者限制从事认证活动的人员。

CATC has fixed office space and necessary facilities, a management system and management system that meets the requirements of certification and accreditation; it has a number of full-time certified personnel in the corresponding fields and has the corresponding technical capabilities, and it does not employ personnel who are prohibited or restricted from engaging in certification activities by national laws, regulations and state policies.

CATC 严格遵守《中华人民共和国产品质量法》、《中华人民共和国标准化法》、《中华人民 共和国认证认可条例》、《认证机构管理办法》等与认证相关的法律、法规及规章、认证认可 规则等要求,严格为获证组织保守技术、商业等有关专有信息和秘密;对认证结果实施有效 跟踪,对无法持续符合认证要求的情形及时依法依规采取措施;积极配合认证监管部门监督 检查,按照监管部门要求规范认证活动,提高认证结果公信力,切实履行社会责任。

CATC strictly abides by the Product Quality Law of the People's Republic of China, Standardization Law of the People's Republic of China, Regulations of the People's Republic of China on Certification and Accreditation, Measures for the Administration of Certification Bodies, and other certification-related laws, regulations and rules, certification and accreditation rules, and other requirements, and strictly conserves proprietary information and secrets of the certified organization such as technical and commercial information, and carries out effective tracking on the results of certification, and takes timely measures according to the law in cases where the certification requirements are continuously complied with. Effective tracking of the certification results, and timely measures in accordance with the law for failure to continuously meet the certification requirements; actively cooperate with the certification regulatory authorities to supervise and inspect the certification activities in accordance with the requirements of the regulatory authorities to standardize the certification activities, improve the credibility of the certification results, and effectively fulfill their social responsibilities.

公正性声明

Statement of impartiality

为保证公司认证活动的公正性、客观性和实施过程的有效性情况,通过认证过程控制,做出公正性声明:

In order to ensure the impartiality and objectivity of the company's certification activities and the effectiveness of the implementation process situation, through the certification process control, to make a statement of impartiality:

- 1、CATC 作为独立的第三方认证机构,公司承诺在国家认监委(CNCA)批准的业务范围内,科学公正的为申请方提供优质的认证服务。
- 1. CATC as an independent third-party certification body, the company promises to provide quality certification services for the applicant in a scientific and fair manner within the business scope approved by the National Certification and Accreditation Administration (CNCA).
- 2、CATC 的运作所遵循的原则和程序符合《中华人民共和国认证认可条例》和相关管理规定有关公正性的要求,在做认证决定时实行当事人回避制度。
- 2. The principles and procedures followed in the operation of CATC are in line with the requirements of the Regulations of the People's Republic of China on Certification and Accreditation and the relevant administrative regulations on impartiality, and the system of avoidance of parties is implemented when making certification decisions.
- 3、CATC 向所有申请人提供一致的服务,不以申请组织的规模、隶属关系、经济状况等作为限制条件或有所歧视。
- 3. CATC provides consistent services to all applicants and does not restrict or discriminate on the basis of the size, affiliation, economic status, etc. of the applicant organization.
- 4、CATC 设立公正性委员会以保证认证活动公正的进行。公正性委员会由与认证活动有关的代表组成,包括行业协会代表、获证客户代表、获证客户的顾客、政府监管机构代表、医疗机构代表、本机构代表等,各方利益均衡,任何一方不处于支配地位,公正性委员会对CATC 认证活动的公正性进行监督,并对可能影响认证活动公正性的事宜提出意见或建议。
- 4. CATC has established an Impartiality Committee to ensure the impartiality of certification activities. Impartiality Committee consists of representatives related to certification activities, including representatives of industry associations, representatives of certified customers, certified customers' customers, representatives of government regulatory agencies, representatives of medical institutions, representatives of the organization, etc., the interests of all parties are balanced, and none of the parties are in a dominant position; Impartiality Committee of the impartiality of the CATC certification activities to supervise, and on the matters that may affect the impartiality of the certification activities to put forward comments or recommendations. or recommendations.
- 5、CATC 及相关认证人员不从事可能影响认证活动公正性的任何活动,包括不提供或推荐为获得或保持 CATC 认证的咨询服务;认证活动的营销或报价不与管理体系咨询机构的活动有联系;不宣称或暗示选择某咨询机构将使认证更为简单、容易、迅速或廉价,不将审核外包给管理体系咨询机构等。
 - 5. CATC and related certification personnel do not engage in any activity that may affect

the impartiality of certification activities, including not providing or recommending consulting services for obtaining or maintaining CATC certification; certification activities, marketing or offer is not linked to the activities of management system consulting organizations; not claim or imply that the choice of a consulting organization will make certification simpler, easier, faster or cheaper, not outsourcing audits to management system consulting organizations and so on. consulting organization, etc.

- 6、CATC 对认证活动的公正性实施管理,持续地识别、分析、评估、处置、监视与认证活动引起的利益冲突相关的风险(包括自身利益威胁、自我评审威胁、熟识或信任威胁、胁迫威胁、竞争威胁等)以及 CATC 的各种关系引起利益冲突的可能性,以确保认证活动公正性不受到商业、财务和其他方面压力的损害。
- 6. CATC manages the impartiality of certification activities and continuously identifies, analyzes, evaluates, disposes of, and monitors risks related to conflicts of interest arising from certification activities (including threats of self-interest, threats of self-assessment, threats of familiarity or trust, threats of coercion, and threats of competition, etc.) as well as the possibilities of conflicts of interest arising from CATC's relationships to ensure that the impartiality of certification activities is not jeopardized by commercial, financial, and other pressures.
 - 7、CATC 不接受任何可能影响认证活动公正性的经济资助。
- 7. CATC does not accept any financial support that may affect the impartiality of the certification activity.
- 8、CATC 在对认证活动风险充分评价的基础上预存了风险储备金,以对由认证业务引发的责任作出充分的安排。
- 8. CATC has set aside a risk reserve based on a full evaluation of the risks of certification activities in order to make adequate arrangements for liabilities arising from certification operations.
- 9、CATC 要求内、外有关人员应将所了解的任何可能以使本公司陷入利益冲突的情况告知公司,公司记录并识别由此可能产生的对公正性的威胁,当证明没有利益冲突之后才能使用这些人员。
- 9. CATC requires that relevant internal and external personnel inform the Company of any knowledge that may place the Company in a conflict of interest, and that the Company document and identify any threat to impartiality that may arise, and utilize such personnel only after it has been demonstrated that there is no conflict of interest.

保密承诺

Confidentiality pledge

- 1、CATC 有严格的保密制度和程序,公司的审核员、技术专家、认证决定人员和其他人员,对接触到受审核方的技术、经营、管理信息保密,未经其书面同意,不得泄露给第三方。
- 1. CATC has a strict confidentiality system and procedures, the company's auditors, technical experts, certification decision makers and other personnel, access to the audited party's technical, operational and management information confidentiality, and shall not be divulged to a third party without its written consent.

- 2、CATC 对认证状态公示的信息提前告知受审核方,所有其它信息均为保密信息。受审核方自己公开的除外。
- 2. CATC informs the auditee in advance of the information that is publicized about the certification status, and all other information is confidential. Except for the auditee's own disclosure.
- 3、当法律要求 CATC 向第三方提供客户保密信息时,除法律限制外,提供的信息 CATC 会通知受审核方。
- 3. When CATC is required by law to provide confidential customer information to a third party, CATC will notify the audited party of the information provided, unless restricted by law.
- 4、凡是违反保密规定而造成不良后果或引起投诉的当事人,公司将依情节轻重做出纪律 处分,直至解聘、辞退或追究法律责任。
- 4. any violation of confidentiality provisions and cause adverse consequences or cause complaints about the parties, the company will, depending on the severity of the case to make disciplinary action, until the termination of employment, dismissal or legal responsibility.

CATC 要求所有认证人员在实施认证活动前签署《公正性声明 保密承诺》,遵守各项公正性和保密规定,凡有利益冲突可能的人员均应主动回避。若发现违背承诺时,CATC 将采取相应措施。

CATC requires all certified personnel to sign the "Declaration of Impartiality and Confidentiality Commitment" before the implementation of certification activities, to comply with the provisions of impartiality and confidentiality, and all personnel with a possible conflict of interest should take the initiative to recuse themselves. If found to violate the commitment, CATC will take appropriate measures.

CATC 建立有完善的申诉、投诉和争议处理程序,真诚的接受认证认可监督管理部门、认证客户及社会各界的监督。

CATC has established a comprehensive grievance, complaint and dispute handling procedure, and sincerely accepts the supervision of the certification and accreditation supervision and management authorities, certified clients and all walks of life.

申投诉电话: 0543-8910776 Complaints phone: 0543-8910776

山东创安检测认证集团有限公司

Shandong Chuangan Testing and Certification Group Co., Ltd